

10/22/04

Vernon Smith
110 Amigos Rd.
Debary, FL 32713

Ph.386 668-8049

Re:
Rick Beach
North Star A/C & Heating ,Inc.
3941 Cherry Apple Circle
Orlando, FL 32810

To whom it may concern:

Mr. Beach installed a new air conditioning system in our home along with all new duct work. In another service industry myself, I have seen all levels of work and Mr. Beach's standards are the highest. His attention to details ranks him as a master craftsman in his field from my viewpoint.

He performs the work in a direct workman like manner to the satisfaction of the customer. I came in contact with Mr. Beach through my neighbor who had double air conditioning systems installed and he recommended Mr. Beach highly to me.

Sincerely,

A handwritten signature in black ink, appearing to read "Vernon Smith". The signature is fluid and cursive, with a large initial "V" and "S".

Vernon Smith